

Cybersecurity • Enterprise Security • Financial Security

India — Official Portals & Helpline Numbers | Quick Reference Sheet

URGENT CYBER / FINANCIAL FRAUD: If money has been lost or an online financial fraud has just occurred, call **1930** immediately and file the complaint on the **National Cyber Crime Reporting Portal**.

1. CYBERSECURITY — Individuals & General Cyber Crime

Portal / Service	Use for	Official link / contact
National Cyber Crime Reporting Portal (I4C / MHA)	Report cybercrime, phishing, online fraud, suspicious URLs/numbers and track complaints.	cybercrime.gov.in Helpline: 1930 (24×7)
Report Suspect — I4C	Report suspicious website URLs, phone numbers, email IDs, SMS headers/numbers, WhatsApp/Telegram handles and social-media URLs.	Report Suspect portal 1930 if you are a victim.
Sanchar Saathi — Chakshu	Report suspected fraudulent communications received through calls, SMS or WhatsApp.	Sanchar Saathi / Chakshu Actual financial cyber fraud: 1930
National Emergency / Police	Emergency or crimes other than cybercrime.	112 — National Police / Emergency Helpline

2. ENTERPRISE SECURITY — Organizations & Security Teams

Organization	Use for	Official link / contact
CERT-In — Indian Computer Emergency Response Team	Cybersecurity incident reporting, security alerts, vulnerability reporting and technical cybersecurity queries.	cert-in.org.in Incident Helpdesk: +91-1800-11-4949 incident@cert-in.org.in info@cert-in.org.in
CERT-In Incident Reporting	Use when an organization needs to report a cyber security incident to CERT-In.	+91-1800-11-4949 incident@cert-in.org.in +91-11-22902657
CERT-In Vulnerability Disclosure	Report vulnerabilities and collaborate with CERT-In on cybersecurity matters.	vdisclose@cert-in.org.in cert-in.org.in

3. FINANCIAL SECURITY — Banking, Securities & Insurance

Regulator / Portal	Use for	Official link / helpline
RBI — Complaint Management System (CMS)	Complaints against RBI-regulated entities and Ombudsman-related grievance redressal.	cms.rbi.org.in RBI Contact Centre: 14448
SEBI — SCORES	Investor grievances involving SEBI-regulated entities such as listed companies, registered intermediaries and market infrastructure institutions.	scores.sebi.gov.in 1800 266 7575 / 1800 22 7575 (9:00 AM–6:00 PM, ex. holidays)
IRDAI — Bima Bharosa	Insurance policyholder complaints and grievance redressal.	bimabharosa.irdai.gov.in 155255 / 1800 4254 732 complaints@irdai.gov.in
National Cyber Crime Portal — Financial Cyber Fraud	Immediate reporting of online financial fraud / cyber financial fraud.	cybercrime.gov.in 1930 — 24×7

Quick decision guide

Situation	Contact first
Money lost / UPI, card, bank or online financial fraud	1930 immediately + cybercrime.gov.in ; then contact your bank/payment provider.
Phishing link, suspicious phone/SMS/WhatsApp/email or cybercrime	cybercrime.gov.in / 1930 ; use Chakshu for suspected fraud communications.
Company / enterprise cyber incident	CERT-In: 1800-11-4949 and incident@cert-in.org.in ; follow your internal incident-response process.
Banking complaint not resolved by the regulated entity	RBI CMS — cms.rbi.org.in / 14448 .

Securities / investment grievance	SEBI SCORES / 1800 266 7575 or 1800 22 7575.
Insurance grievance	Bima Bharosa / 155255 or 1800 4254 732.

Safety reminder: Use only official government/regulator portals shown here. Never share OTPs, PINs, passwords, CVV, UPI PINs or remote-access credentials with a caller claiming to be from a bank, regulator or cyber cell.

Sources verified from official Government of India / regulator websites: I4C National Cyber Crime Reporting Portal, CERT-In, RBI, SEBI and IRDAI. Contact details can change; verify the official portal before relying on a number.